

## **DNR Capital operational update in response to COVID-19**

14 April 2020

As the COVID-19 situation continues to evolve, DNR Capital wishes to update our clients on actions being taken to ensure the health and wellbeing of our staff and ensure that our services continue to be provided uninterrupted through this period.

DNR Capital is moving through the phases of our Pandemic Response Plan as we navigate these unprecedented times. As a result of this, we have put the following measures in place:

- We have the information technology infrastructure in place that enables our staff to work remotely. This is tested regularly and used frequently by staff in our normal business operations.
- DNR Capital staff are working from home remotely including Brisbane, Sydney and Melbourne teams. The Brisbane Office remains open with staff attendance only on an essential basis where required.
- DNR Capital is conducting meetings with staff, clients and service providers by video conferencing and utilising other technology infrastructure to ensure a business as usual environment.
- We are keeping in touch with our service providers to ensure that they have appropriate plans and are taking the actions we expect to ensure they can continue to deliver services to us.
- All international and domestic business travel has been suspended and we have asked all staff to follow the guidance provided by the government authorities with regard to non-business related travel.
- We continue to reinforce the importance of preventative health measures and have enhanced the professional cleaning of our office space.

In terms of business continuity, our Brisbane office remains open and we are focused on the uninterrupted management of our client's portfolios and the associated client service, support and communication. We will continue to monitor, review and manage our response to this situation and consider government guidance and the expert medical advice of authorities in making decisions going forward.

Minimising disruption to DNR Capital clients is a high priority along with ensuring the wellbeing of our staff, clients and the community during this period. DNR Capital has well tested protocols in place to ensure the business remains fully operational and that servicing of our clients continues as normal. Please be assured that we will keep you informed of any significant developments as they occur.

If you have any concerns or questions about your interactions with DNR Capital during this period, please do not hesitate to reach out to your usual DNR Capital contact or our Client Services team on [client.services@dnrcapital.com.au](mailto:client.services@dnrcapital.com.au).

Kind regards



Robert White  
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