

## **DNR Capital COVID-19 update**

9 October 2020

As the COVID-19 pandemic continues throughout 2020 and into next year, DNR Capital will continue to update our clients on actions being taken to ensure the health and wellbeing of our staff and ensure that our services continue to be provided uninterrupted through this period.

DNR Capital continues to enact our Pandemic Response Plan as we navigate these unprecedented times. As a result of this we continue to have the following measures in place:

- We continue to have information technology infrastructure in place to enable our staff to work remotely. This is tested regularly and used frequently by staff in our normal business operations.
- DNR Capital staff continue to work from home remotely including Brisbane, Sydney and Melbourne teams. The Brisbane and Sydney offices remain open with staff attendance at these locations on a rotational basis.
- DNR Capital continues to conduct meetings with staff, clients and service providers by video conferencing and utilising other technology infrastructure to ensure a business as usual environment.
- We continue to keep in touch with our service providers to ensure that they have appropriate plans and are taking the actions we expect to ensure they can continue to deliver services to us.
- All international and domestic business travel continues to be suspended with staff following guidance provided by the government authorities with regard to non-business related travel.
- We continue to reinforce the importance of preventative health measures and perform enhanced professional cleaning of our office space.

In terms of business continuity, both our Brisbane and Sydney offices remain open and we continue to be focused on the uninterrupted management of our client's portfolios and the associated client service, support and communication. We will continue to monitor, review and manage our response to this situation and taking into consideration government guidance and the expert medical advice of the authorities in making decisions going forward.

Minimising disruption to DNR Capital clients continues to be a high priority along with ensuring the wellbeing of our staff, clients and the community during this period. DNR Capital has well tested protocols in place to ensure the business remains fully operational and that servicing of our clients continues as normal. Please be assured that we will keep you informed of any significant developments as they occur.

If you have any concerns or questions about your interactions with DNR Capital during this period, please do not hesitate to reach out to your usual DNR Capital contact or our Client Services team on [client.services@dnhrcapital.com.au](mailto:client.services@dnhrcapital.com.au).

Kind regards

Robert White  
Chief Executive Officer